COVID-19 Guidelines

Safety Guidelines to Prevent the Spread of COVID-19

Our highest priority is to keep our patients and staff safe and healthy while also promoting the safety and health of our community. As a dental office, we have always followed strict infection control procedures. However, we would like you to know that we have added additional safety measures:

- When entering our building and dental office, masks are required.
- Hand sanitation stations are set up at multiple areas in our reception room. Patients and guests must use hand sanitizer on entry into the facility and when they leave the premises.
- All patients will be screened for COVID-19 by completing a COVID-19 status questionnaire and having their temperature taken.
- Chairs are arranged in a specific order to maintain physical distancing.
- The waiting room area and high touch areas, including door handles and debit machine, are wiped down on a regular basis.
- To reduce potential cross-contamination, toys and reading materials have been removed from our reception area.
- Procedure appropriate PPE is worn by all clinicians.

As the pandemic situation evolves, please be assured that we will continue assessing and adhering to up-to-date and appropriate measures.

Regards, Ross Creek Dental Team